

Children and Families Subcommittee

Southern Tier Regional Planning Consortium

Monday May 13, 2019

1:00 to 3:00 PM

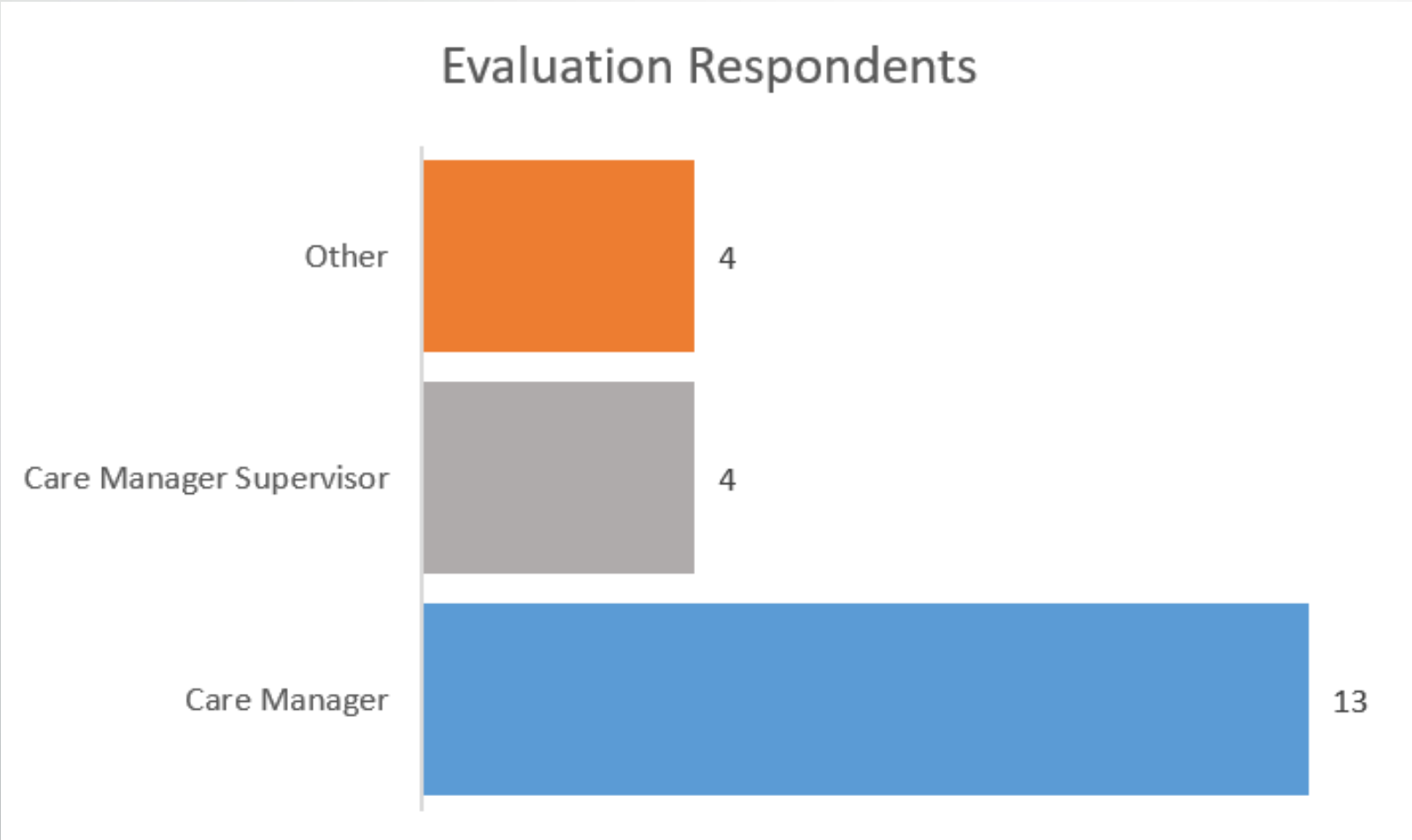
Broome County Public Library, Decker Room

Co-Leads: Amanda McIntyre-Silvanic and George Dermody

Agenda

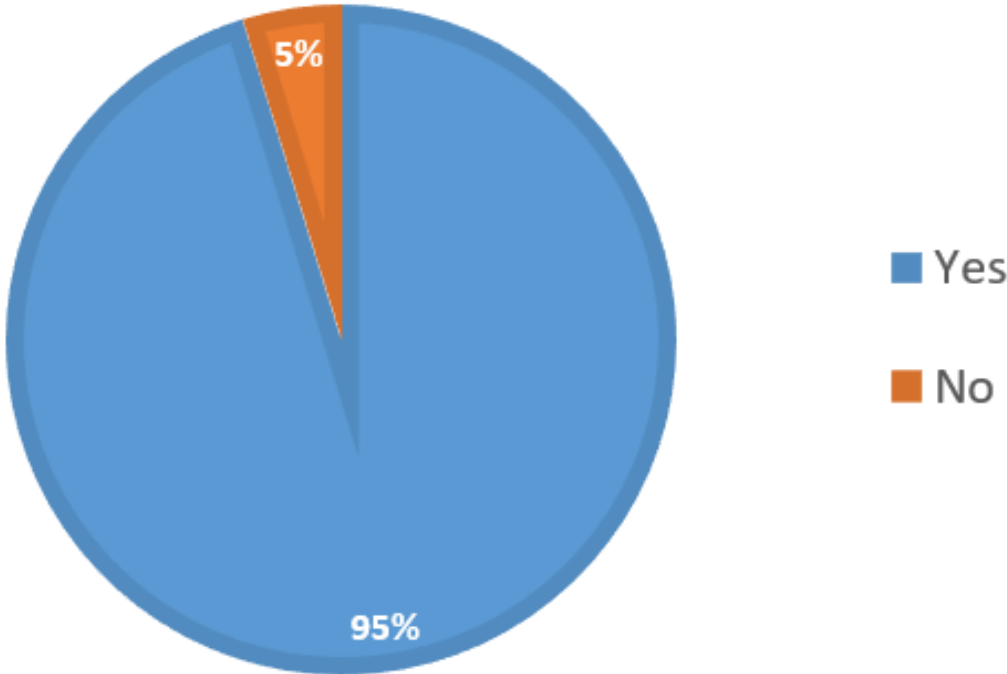
- Welcome & Introductions
- Updates
 - HHSC Care Management Networking and Training Event Feedback
 - In-Person Discussions Hosted by NYS Agencies
 - HRSA Webinar
- CFTSS Update
- Review Issues Tracker
- Breakout Groups
- Next Steps

HHSC CM Networking & Training Event Evaluation Results



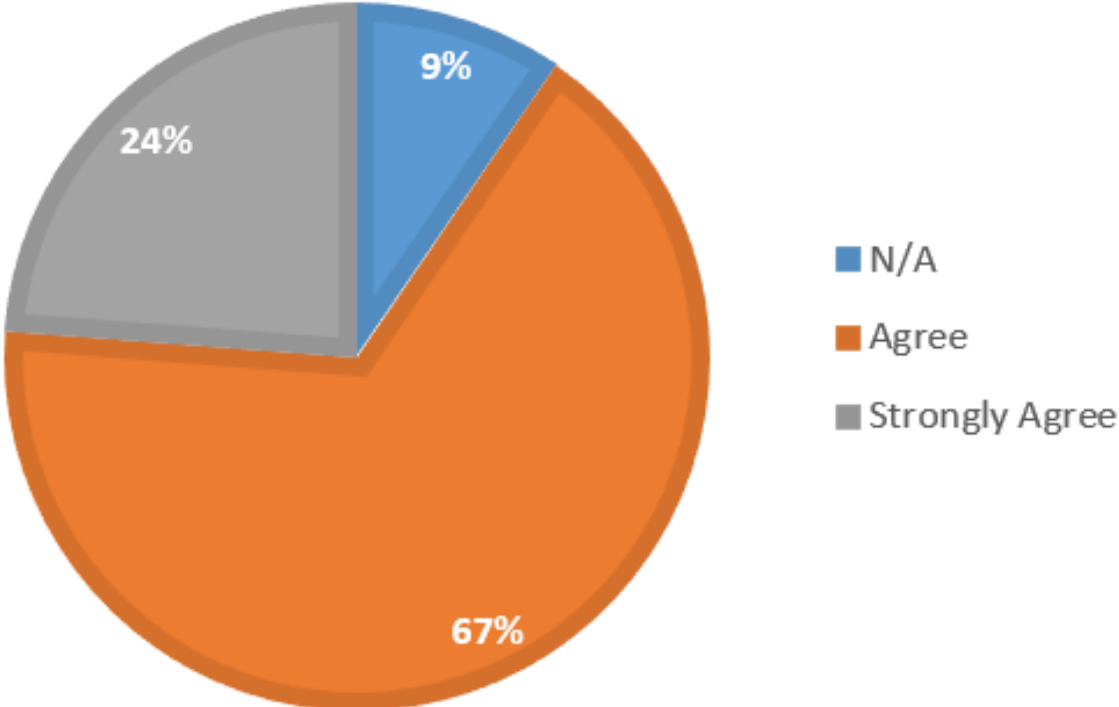
HHSC CM Networking & Training Event Evaluation Results

**I WOULD RECOMMEND THIS EVENT TO MY
COLLEAGUES/PEERS.**



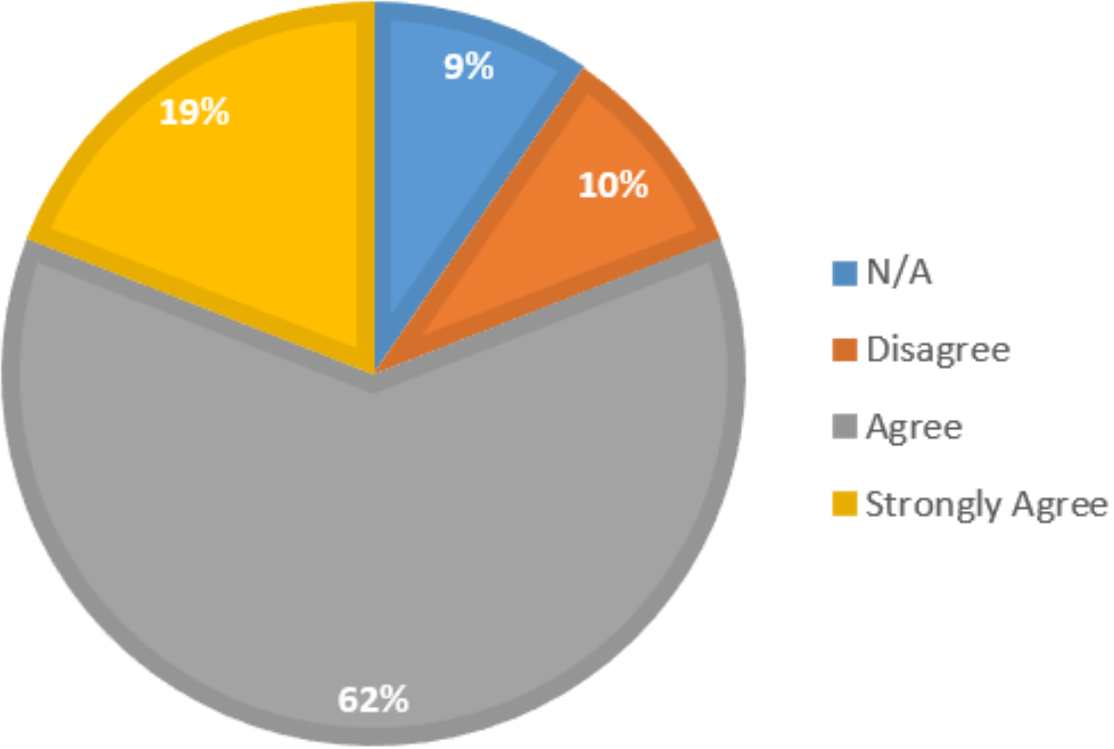
HHSC CM Networking & Training Event Evaluation Results

**I HAVE INCREASED KNOWLEDGE ABOUT
HOW TO DOCUMENT MY WORK.**



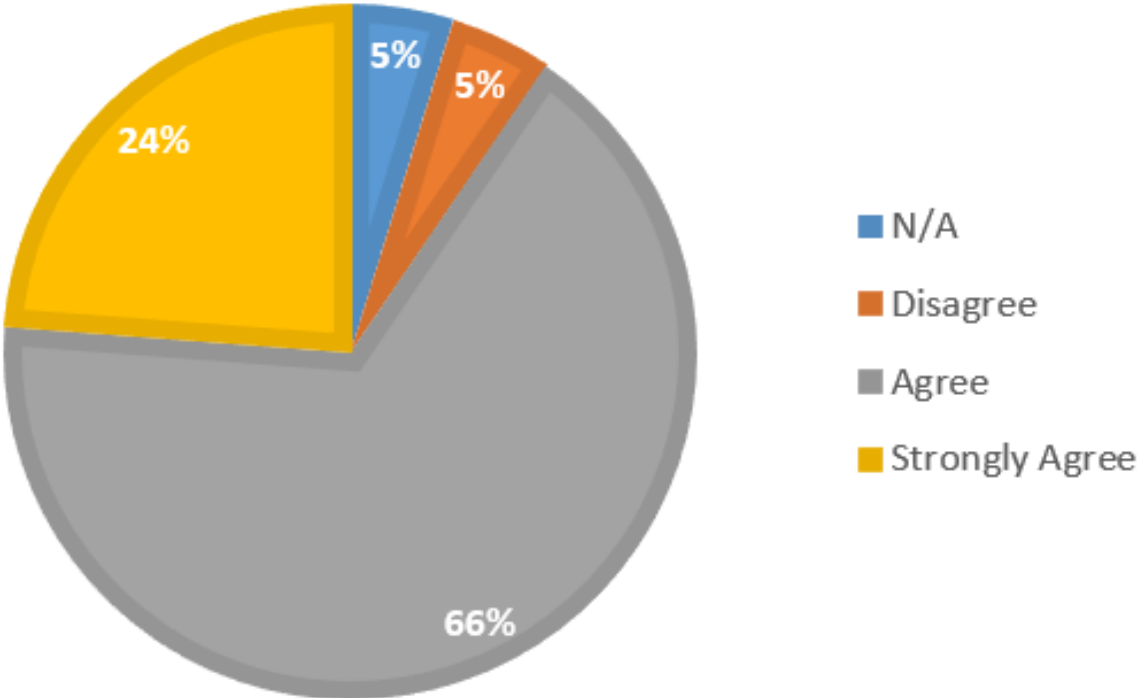
HHSC CM Networking & Training Event Evaluation Results

**I LEARNED TIPS TO EFFECTIVELY AND
QUICKLY COMPLETE AN ASSESMENT.**



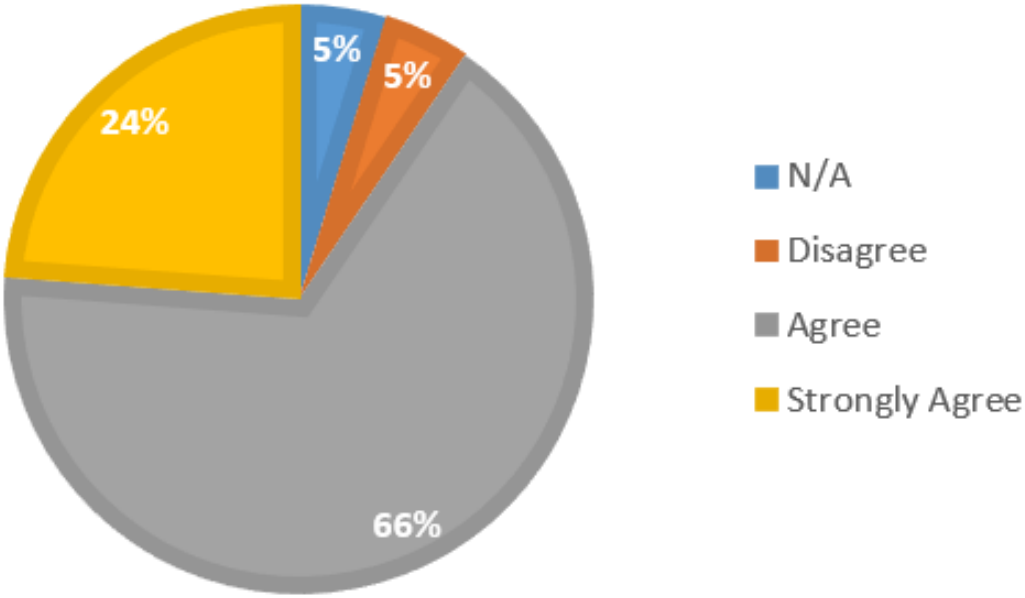
HHSC CM Networking & Training Event Evaluation Results

**I HAVE INCREASED KNOWLEDGE FOR HOW
TO ENGAGE CHILDREN AND THEIR FAMILIES.**



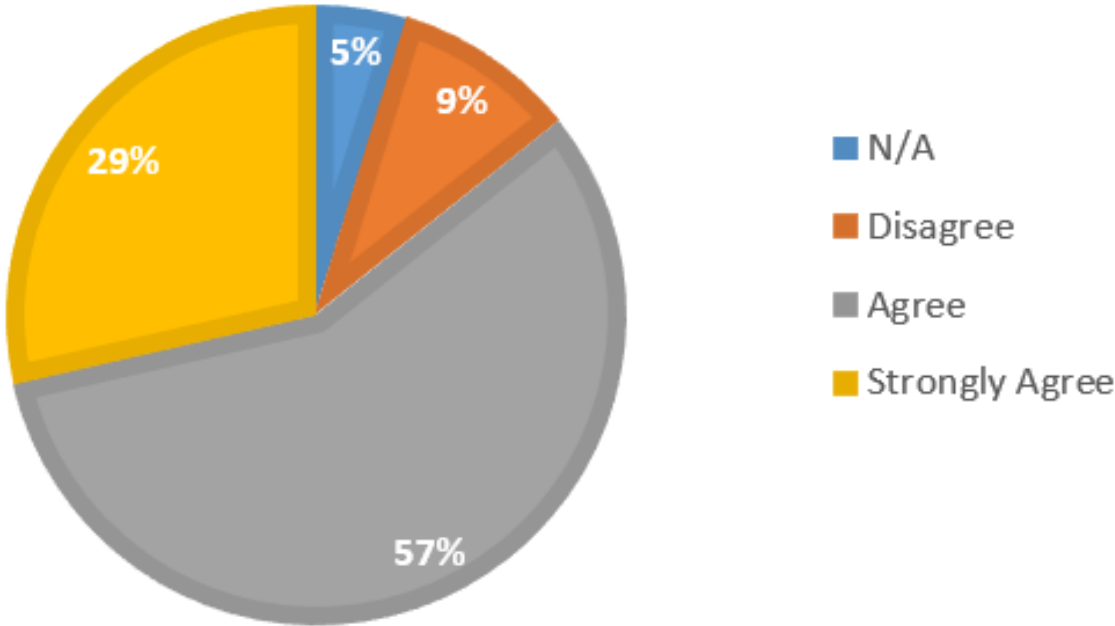
HHSC CM Networking & Training Event Evaluation Results

**I HAVE AN INCREASED UNDERSTANDING OF
HOW TO SUCCESSFULLY EDUCATE COMMUNITY
PARTNERS ON THE BENEFITS OF HH.**



HHSC CM Networking & Training Event Evaluation Results

**I HAVE AN INCREASED UNDERSTANDING OF
THE NEW CHILDREN & FAMILY TREATMENT
AND SUPPORT SERVICES.**



Transportation
Panel/Q&A
Networking
CFTSS

For me, the most valuable aspect about today's event was...

Open Q&A. Medicaid cab tips and handouts

Networking with each of the providers/agencies

Medicaid transport info. I think it is helpful for new CMs for sure

How other counties are managing access to services

The panel - hearing from different stakeholders across the region and seeing that we all have similar struggles and suggestions for approaching these struggles.

The samples from the different organizations. I like to get ideas from other people.

The information that was given about documenting work and tips on staying organized. I also liked the advice that was given about engaging children and families.

Valuable to have face-to-face time with other care managers. Network time was helpful.

Hearing from other Care Managers and gathering different various forms used by other CMAs.

Networking with other providers. Panel discussion was a good platform.

The chance to ask questions.

The panel.

Meeting HHSC CMAs.

Details about the CFTSS services.

Panel discussion and forms available from other agencies to help keep track for work timelines.

Questions and answers

Medicaid knowing that something was going to be done. Learning how other people manage work.

networking, samples from other organizations

networking, a little better understanding of CFTSS

Refresher

The panel's contributions. Good format. Speaker variety.

Do you have suggestions for future events and/or how we can improve this event?

POC/Documentation

CFTSS/HCBS
Providers

Repeat Event

I would be interested in more info on the changes to care plans to include HCBS services.

Provide list of CFTSS resources for other counties as well, based on those in attendance.

This event was very nice. It was well planned and I would like to see it being offered for Western NY counties.

Make this an annual event. Invite the CFTSS service providers in future.

Medicaid training and specific comprehensive assessment/POC networking event.

Information on CFTSS, HCBS services, as well as writing POCs.

Let support services be at this kind of event so we can get more information of the roles they play and how they can help.

Well done.

Do you have specific questions you would like to see answered at a future event focused on Children & Family Treatment and Support Services?

More about timeframes of how quickly actual services will start with a family - all these new eligibility requirements are taking too long. County specific "active" providers of CFTSS as many registered by no providers

More information/education on completing assessments and services available to children and families.

Access and appropriate documentation.

Discussion on the Family of One. Age restrictions?

Any additional comments?

Very nice event

I knew some of these things before that is why I checked disagree.

Thank you for providing this opportunity to learn about these changes. There's a lot of confusion regarding services when you contact an agency directly from what OMH is saying.

Wouldn't recommend this training because of the distance from our office, not that the training wasn't beneficial.

Have transportation be a CFTSS service.

In- Person Discussion

The NYS Children's
Medicaid System Transformation:
A Discussion with Children and Families

**Marriott Syracuse
Downtown**

100 E Onondaga Street
Syracuse, NY 13202

Register at <https://childrens-medicaid-systemtransformation-syracuse.eventbrite.com>

June 13, 2019
5:30 - 7:00 pm
Food and Drinks
beginning at 4:30

Please register if you can. This will help us make sure we have enough space for you to attend.

The NYS Children's
Medicaid System Transformation:
A Discussion with Children and Families

*Learn about changes happening to New York State's
Children's Medicaid System, including new services and the move to
Medicaid Managed Care.*

For children/youth and families who are:

- 1) Enrolled in the new Medicaid Children's Waiver that started on April 1, 2019;

-OR-

- 2) Are getting children's Medicaid services for mental health and/or substance abuse



Office of
Mental Health
Department
of Health
Office of Alcoholism and
Substance Abuse Services
Office for People With
Developmental Disabilities
Office of Children
and Family Services



Regional Planning Consortiums- HRSA Webinar

The webinar will provide an overview of HRSA's loan repayment programs and how the program can be used as a health professional recruitment and retention tool for your clinic.

This webinar will take place on:

Tuesday, May 21st

From: 10:30am-12:00pm

To Register : <https://register.gotowebinar.com/register/5341620299577003778>

This webinar will cover the following:

- What is the Health Resources and Services Administration (HRSA)?
- Overview of Bureau of Health Workforce (BHW)
- Description of the National Health Service Corps (NHSC)
- Description of Nurse Corps
- Q & A

Please contact RPC Coordinator – Peter Griffiths with any questions at pg@clmhd.org or by phone at 518-424-1014

Thank you!

CFTSS Update



**Office of
Mental Health**

Review Activities Tracker

#	Date Updated	Issue
1	10/25/2018	Families do not understand or see the value of HHSC, C-SPOA which impacts their interest in enrolling and engagement. Family voice and input is lacking in the Children & Families Subcommittee.
2	8/6/2018	Providers and Schools do not understand HHSC and C-SPOA
3	8/6/2018	Need something between waiver services (Level of Need under new HCBS) and HH high acuity for flexibility.
4	11/5/2018	HHCM need better support to perform their roles.
5	8/6/2018	Request for Growth Charts seems unnecessary and is at times burdensome to collect from the provider.
6	9/1/2018	No providers are listed for the Southern Tier on the Complex Trauma Provider Directory
7	8/6/2018	Non-medicaid kids have limited access to services.
8	8/6/2018	CANS Acuity is more accurate at the 6 month mark.
9	8/6/2018	Lack of Standardized forms and assessments; some are lengthy leading to slow process.
10	8/6/2018	Lack of Transportation
11	8/6/2018	Shortages of services for younger youth and respite.
12	8/6/2018	Need Family Respite Services
13	8/6/2018	Shortage of Waiver Slots
14	8/6/2018	No Home Visitor Link for Clinicians
15	11/5/2018	CM Supervisors could benefit from closer ties cross-agency and need support to be able to support the CM in their roles.
16	11/5/2018	Outreach to retrieve supporting documentation to enroll children in HH is burdensome as it takes numerous attempts and significant time.

Breakout Groups

Providers and Schools do not understand HHSC and C-SPOA (Amanda)

Community Supports continuation (Alexis)

Other Identified Priority Issues



Monday, August 5th
1:00 – 3:00 PM
Broome County Public Library
Exhibit Room

Questions? Contact Emily Childress, RPC Coordinator

ec@clmhd.org

518-391-9260